

## Battlefield Journey Booking Conditions

### Journey Payment

A deposit of £100 per person (or full payment if booking within 6 weeks of departure) must accompany a completed booking form. The person completing the booking form authorises and is responsible for the booking on behalf of those included on the form. Final payment for the Journey must be made 8 weeks before the Journey departure date.

If we do not receive the balance, we shall be entitled to cancel the booking and retain your deposit.

### Journey Price

Battlefield Journey Limited reserves the right to increase or decrease the prices shown on our website. We guarantee though that once we have received your booking form and deposit and issued a confirmation invoice, we will not change the price of your Journey due to adverse currency fluctuations.

### Alteration/Cancel of Scheduled Programme

We plan your Journey arrangements many months in advance and although it is unlikely that we will have to make any changes to confirmed arrangements, occasionally, changes may be made and we reserve the right to do so at any time.

If prior to the Journey departure Battlefield Journey Ltd. has to make a significant or major changes owing to unforeseen circumstances you will be advised immediately and an alternative Journey or a refund in full will be offered.

If you or any member of your party cancel, written notification from the person who made the booking must be made and the cancellation will be effective from the date we receive it at our office. As we incur costs as a result of cancelling, cancellation charges will apply and these are set out in the table below.

Period before departure – notice of cancellation from you or <b>major</b> change notified by us	If we make a major change amount you will receive from us.	If you cancel your Journey amount of cancellation charge.
More than 56 days	£0	Deposit only
56 days – 43 days	£15	30% of Journey cost
42 days – 29 days	£30	50% of Journey cost
28 days – 15 days	£45	70% of Journey cost
14 days – 3 days	£60	90% of Journey cost
2 days – date of departure	£60	100% of Journey cost

### **Insurance**

It is a condition of booking that you have adequate comprehensive travel insurance and do not travel against medical advice. Details of the insurance arranged must be provided to Battlefield Journey Limited prior to the Journey departure.

### **Your responsibilities**

1. Passport and visa requirements and other immigration requirements are your responsibility and you should confirm these, where relevant, with the appropriate Embassies and Consulates. Battlefield Journey Ltd accept no responsibility if you are unable to travel because you do not comply with passport, visa or immigration requirements.
2. You must be responsible for your own behavior and that of your party where relevant.
3. You must inform us of any medical disabilities or conditions which may require assistance. We cannot accept liability if you do not inform us of any such conditions.

### **Our responsibility to you**

We accept full liability for the proper performance of our obligations under our agreement with you for the provision of your Journey. If you or any member of your party suffers damage caused by our failure to perform or our improper performance, we accept liability except in the following circumstances: -

If the failure or improper performance is your fault or the fault of any member of your party.

If the failure is the fault of someone else not connected with the provision of services, which make up the holiday confirmed by us.

Force Majeure events over which we have no control. These include war or threat of war, riots and civil strife, terrorist activity, natural or nuclear disaster, weather conditions, fire, flood, drought, industrial disputes, government action, airport regulations and closures or technical transportation problems, which may affect the service of hotels abroad or the scheduling of aircraft or other transport or other circumstances amounting to Force Majeure. Any event which we or the supplier of any service could not foresee or forestall.